

**SPRINGDALES SCHOOL
PUSA ROAD – NEW DELHI**

Dear Parents,

15th May 2021

Due to the unprecedented spike in Covid cases, we will be setting up a basic Springdales helpline for Springdaliens at Pusa Road and their immediate family members i.e. children and parents.

Though there are a lot of requests for extended families, we will be unable to assist as we have certain limitations.

Each helpline will consist of –

1. Principal/ Supervisor/ Class Teacher .
2. One Doctor for basic guidance only for home management.
3. Counselor for helping in issues of anxiety.
4. Pharmacist for support in home medicines.
5. Dietician for advise on immunity and nutrition.

We have been proactively supporting our staff and children in these tough times.

We will be extending our help by creating seven helplines –

1. Nursery & Prep
2. Class 1 & 2
3. Class 3 & 4
4. Class 5 & 6
5. Class 7 & 8
6. Class 9 & 10
7. Class 11 & 12

The helplines will be activated from Monday 17th May 2021 and will function from 10:00am to 4:00pm.

Please Note:

- a) You do not have direct access to the helpline.
- b) For assistance, please contact your ward's class teacher/ Supervisor.
- c) Give your name along with the name of your ward and the help required on the WhatsApp message.
- d) No phone calls will be entertained.**
- e) The teacher will coordinate with the helpline and respond to you at the earliest / ASAP.**

I thank all the medical professionals, pharmacists and the support committee that have helped me in setting up these helplines for your requirement.

We hope to work together in supporting each other.

Please take care and get yourself vaccinated. Ensure that you stay indoors and take all precautions.

Warm Regards



Dr. Ameeta Mulla Wattal
Principal

**NB – I would like to reiterate that these helplines are only for basic home support.
This helpline initiative will be reviewed every Saturday to ensure its effectiveness.**